



Rachel and Jeanette, our CTP Care Managers.

Our care managers will check in on you, help coordinate your care and send our Community Tele-Paramedicine team to evaluate you in your home as needed.

### The #1 Hospital in New York

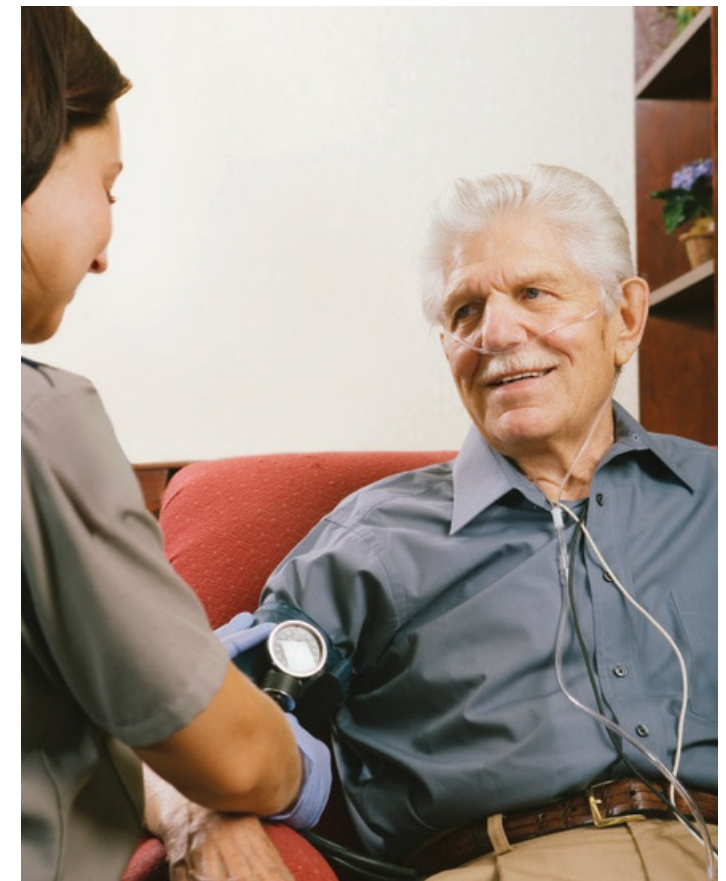
NewYork-Presbyterian is one of the nation’s most comprehensive, integrated academic healthcare delivery systems, dedicated to providing the highest quality, most compassionate care and service to patients from the New York metropolitan area, across the country, and around the globe. In collaboration with Columbia and Weill Cornell Medicine, NewYork-Presbyterian is consistently recognized as a leader in medical education, groundbreaking research, and innovative patient care. *U.S. News & World Report* ranks NewYork-Presbyterian as #1 hospital in New York and one of 22 hospital nationwide to be ranked in the 2023-2024 Best Hospitals Honor Roll.

**Connect** is the patient portal for NewYork-Presbyterian, Columbia, and Weill Cornell Medicine. It offers patients a suite of digital health services and allows patients and providers to easily connect via a phone, tablet, or computer. Learn more at [nyp.org/DigitalHealth](https://nyp.org/DigitalHealth)

# NewYork-Presbyterian

## Community Tele-Paramedicine

@NewYork-Presbyterian  
Hospital (CTP@NYP)



AMAZING THINGS ARE HAPPENING HERE

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## Providing care in the right place at the right time: your home, when you need it.

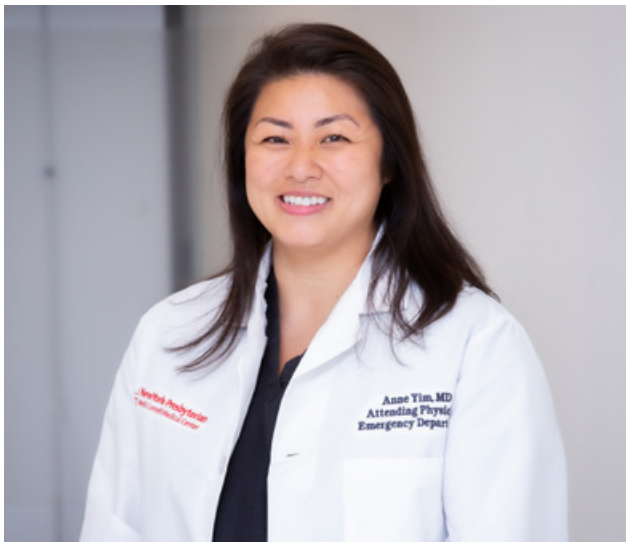
CTP@NYP brings the care of NYP's emergency department to your home. We use specially-trained paramedics to provide an on-site evaluation and treatment. Our medics are supervised in real-time by a board-certified emergency medicine doctor via video chat.

### How Can I Contact CTP?

**CTP@NYP home visits are available 7 days a week from 10am-7pm.**

**To arrange a visit, please call 646-697-4287 (Mon thru Fri 9am to 5pm or email [CTP@NYP.org](mailto:CTP@NYP.org)**

CTP@NYP is NOT for medical emergencies. At any time if you feel like you are having a medical emergency, please call 911.



Anne Yim, MD - CTP physician



### Who can use CTP@NYP?

Patients with a primary care or specialty doctor at NYP can call CTP@NYP to receive high quality and timely care without having to go to the emergency room.

### Why was I approached?

Some patients are referred to CTP@NYP by their primary care or specialty doctors. Other patients are identified by our Care Manager because they are frequently in the emergency room or admitted to the hospital. Participation in this program is voluntary.

### How is CTP different than other health care services?

CTP@NYP is different than other healthcare professionals that come to your home, such as health aids, visiting nurses, even doctors, because we use highly trained expert paramedics supervised by emergency doctors, who can provide additional services to keep you safe and healthy at home.

### What happens when CTP comes into my home?

While in your home, CTP@NYP can:

- Perform EKGs and selected blood tests to provide instant results.
- Provide oral and IV medications to treat certain symptoms.
- Electronically prescribe new medications to your pharmacy.
- Communicate directly with your doctors about the home visit.
- Help set up appointments, additional services, or transport.
- Decide with you if going to the hospital is necessary.

### How does CTP work?

1. You, a family member, your doctor or our Care Manager will determine that a home visit is needed.
2. The next available CTP unit will be sent to your home.
3. When they arrive, the paramedics will make sure there is not an emergency situation.
4. The paramedics will perform a standard assessment and make sure you are taking the right medications.
5. Then, they will set up a computer screen in your home, and connect by video to one of our emergency medicine doctors.
6. Together, you will come up with a treatment plan, and next steps.
7. Finally, after the visit, our team will send a summary of the visit to your doctors.

*Note: At any point in the CTP visit you can be transported to the Emergency Department.*

### How much does it cost?

This program may be billed to your insurance, Depending on your insurance type this may be without copay.

### How do I enroll:

1. Our Care Manager will help you enroll in the program.
2. We will work with you and your doctors to develop an ACTION PLAN, so you know who to call and when.
3. If you are in the hospital, our Care Manager will call you at home after discharge to check on you and review the ACTION PLAN.



Alex and Derrick, our community paramedics